

Welcome! We'll get started shortly.

While we're waiting, please do the following...

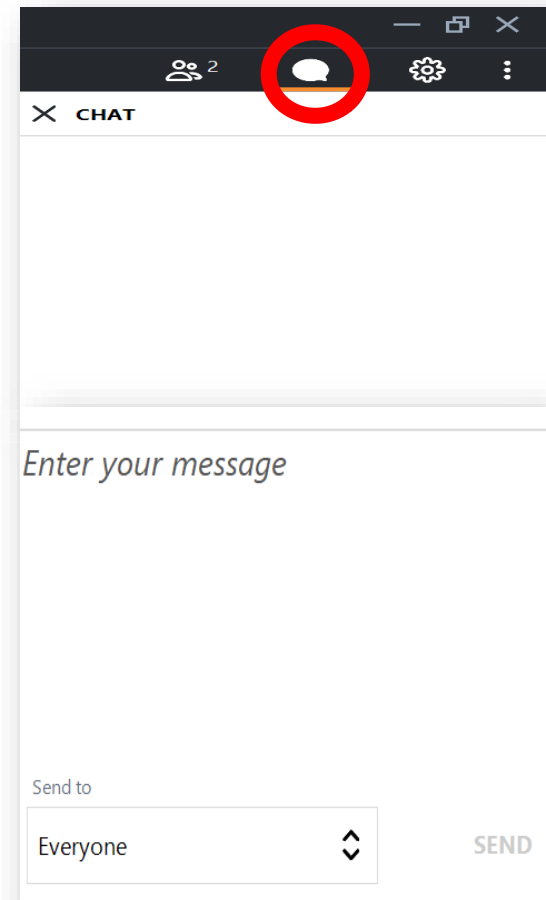
- Jump in the chat and share who you are, where you're from, and your organization
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- Remind Scott to hit record before kicking off today's session.



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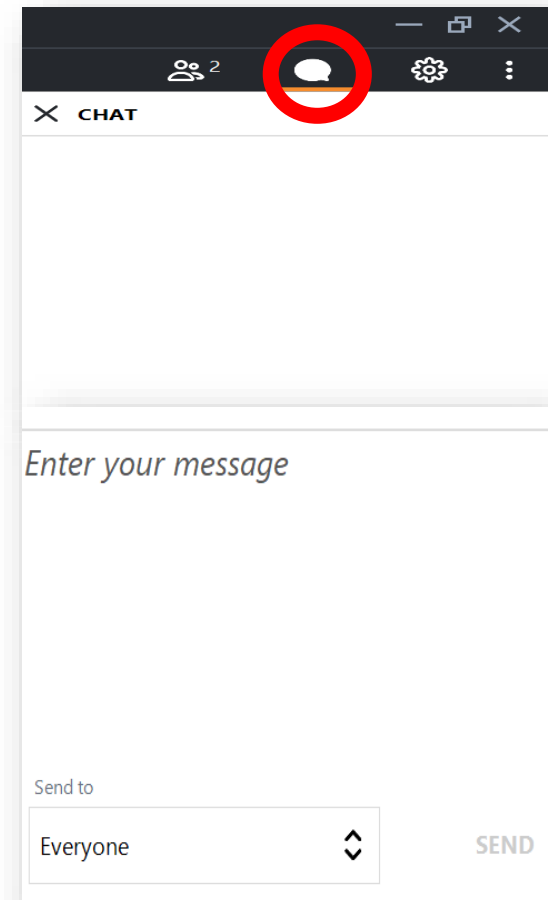
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Recording begins now.

Lexington Triad House Corporation Webinar



This Fall Will Be Different



Welcome

Introductions

Steve Ratterman

Founding Partner

Sigma Nu

Indiana University



Welcome

Introducing

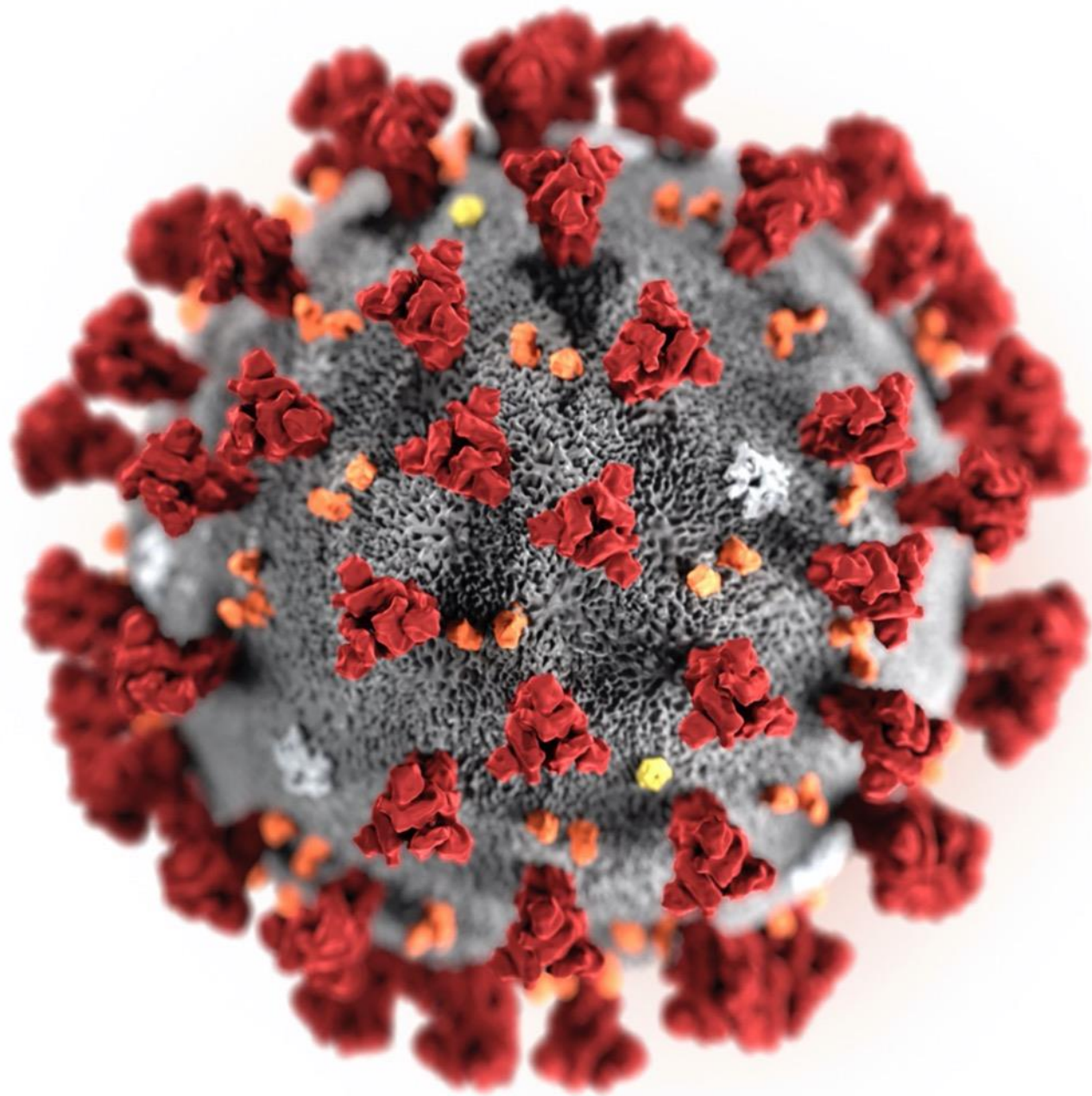
Scott Fussell

- Director of Education for CSL
- Host of House and Home
- Beta Theta Pi
- Middle Tennessee State
- Chat Manager



THANK YOU!









Preparing for Fall

Desired Outcomes

- Relevant, Reminded, Ready
- Equip you with the latest information, knowing the environment is ever-changing
- Reinforce you are not alone
- Simplify things
- Prepare you with a 60/45-day roadmap



Introducing...

Woody Ratterman

Managing Partner
Beta Theta Pi
Middle Tennessee State



Steve Ratterman

Founding Partner
Sigma Nu
Indiana University

Preparing for Fall

60/45 Day Roadmap



- **What we are hearing**
 - Most universities planning for in-person
 - No fall break/stay home after Thanksgiving
 - No consistency on occupancy strategy
 - Organizations continue to evaluate options
 - Students want an in-person experience
 - Significant anxiety



Preparing for Fall

Housing and Our Community

- **Do your homework**
 - www.cslmanagement.com
 - Newest tool just uploaded
- **Engage, engage, engage**
 - We have to play well together...immediately
- **Communication is key**
 - Let people know why and what you are doing to prepare
 - Determine how you are marketing the facility



Preparing for Fall

60/45 Day Roadmap



Plan and develop contingencies

- Update continuously, communicate substantial changes
- Know what you can control and control it (Move-in, cleaning protocols, etc.)
- Time is not your friend

Take inventory and talk supplies

- Have PPE available
- Hand sanitizer = long lead time

Stay up to speed on cleaning

- Guidelines/recommendations change frequently
- Engage members
- Be sensible

Air Quality

- HVAC
- Humidity

Finance

- Forecast and budget models
- Cash is paramount
- Prepare to spend more



Preparing for Fall

To Do List

- Communication plan – to members, parents, Alumni, PNMs
- Review event calendars
- Food service
- Supply orders
- House modifications
 - Furniture layouts, signage, etc.
- Schedule summer deep clean
- Move-in
- Vendor expectations (visiting, capabilities, etc.)
- Life safety and inspections
- Policy/lease updates



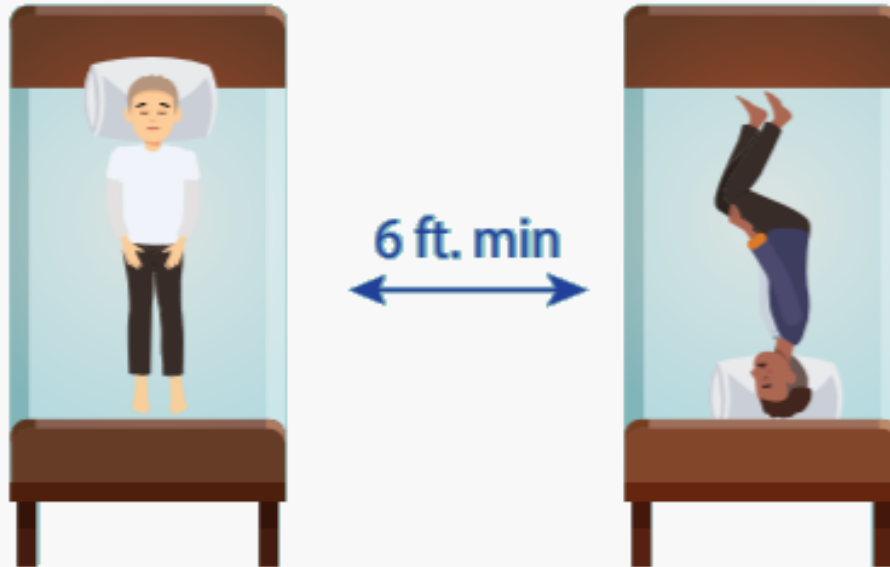
Bed Configuration Recommendations

Source: lacounty.gov



For single beds positioned next to each other (side-to side):

- At least 6 feet apart AND members' laying position is head to toe



For beds positioned across from one another (end-to-end)

- Feet of beds are at least 6 feet apart AND members' laying position is toe to toe.



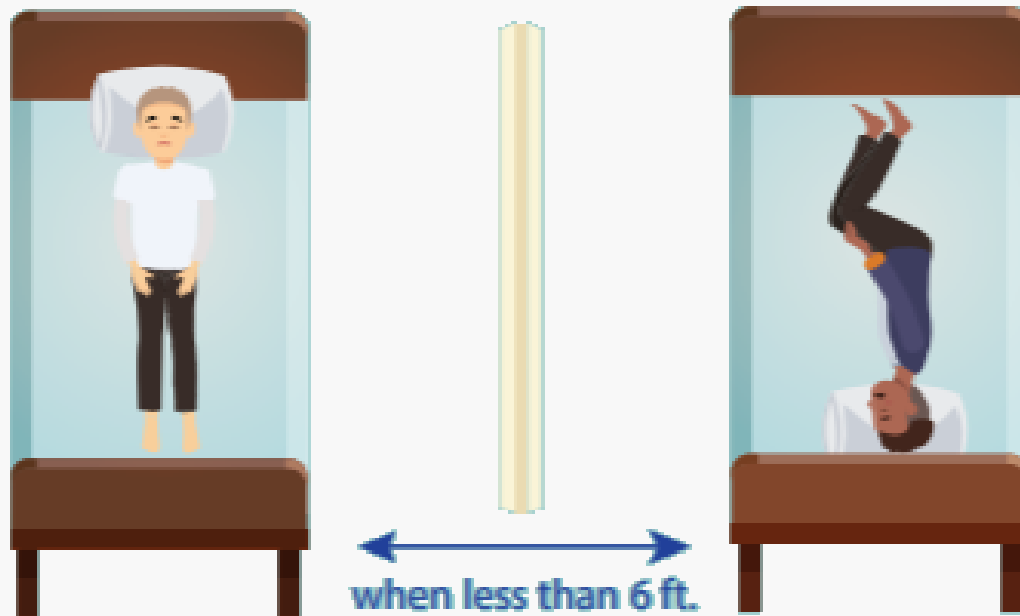
For bunkbeds that are positioned next to each other or across from one another:

- Position beds at least 6 feet apart.
- Ensure the member's laying position is head to toe on each separate bunk bed, so positioning allows for the least transmission risk as possible. This includes laying position that is head to toe with adjacent bunks.



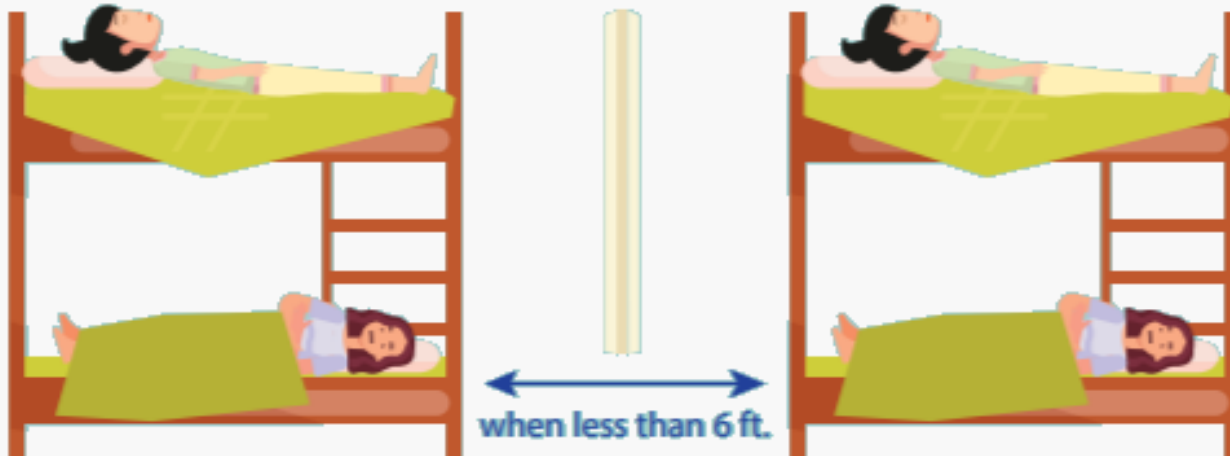
For single beds:

- Position beds at least 3 feet apart.
- Consider placing partitions (e.g., nailing string from wall-to-wall and hanging sheets or blanket, using dressers or cardboard boxes as a barrier, etc) between beds. Please discuss with the local fire marshal.
- Ensure member's laying position is head to toe.



For bunkbeds:

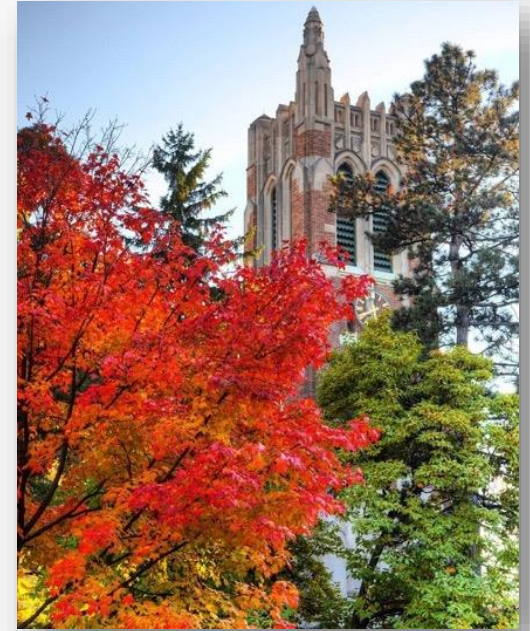
- Position beds at least 3 feet apart.
- Consider placing partitions(e.g. nailing string from wall-to-wall and hanging sheets or blanket, using dressers or cardboard boxes as a barrier, etc.) between beds.
- Ensure the members' laying position is head to toe on each separate bunk bed, including positioned head to toe on adjacent bunks.



Preparing for Fall

To Do List

- Communication plan – to members, parents, alumni, PNMs
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Preparing for Fall

Takeaways and Next Steps

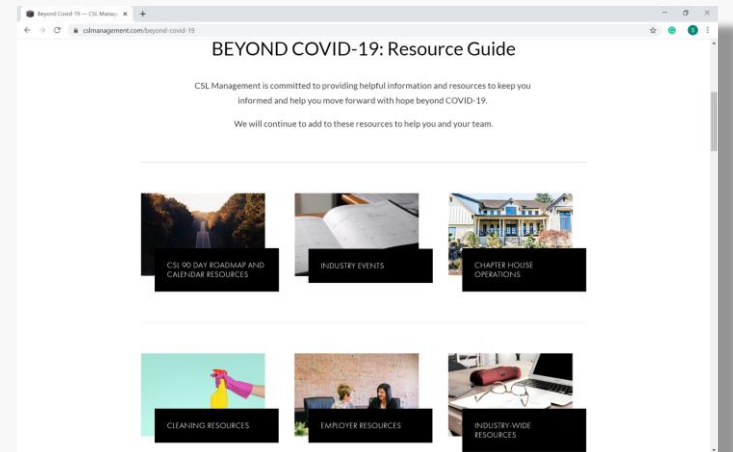
- Be diligent, but don't panic
- Model appropriate actions, reactions and behaviors
- Remember: You are not alone
- This is THE time to communicate, collaborate, and innovate
- We don't have to reinvent the wheel. Take advantage of resources such as...



Preparing for Fall

Takeaways and Next Steps

- CSL Housing Hub, central point for industry-wide resources
- Take advantage of learning opportunities
 - Industry-wide webinars
 - House and Home Webinar Series
 - ❖ House Director Track
 - ❖ Volunteers, NHC, and FSA Track



BEYOND COVID-19: Resource Guide

CSL Management is committed to providing helpful information and resources to keep you informed and help you move forward with hope beyond COVID-19.

We will continue to add to these resources to help you and your team.



CSL 90 DAY ROADMAP AND
CALENDAR RESOURCES



INDUSTRY EVENTS



CHAPTER HOUSE
OPERATIONS



CLEANING RESOURCES



EMPLOYER RESOURCES



INDUSTRY-WIDE
RESOURCES





CLEANING RESOURCES



EMPLOYER RESOURCES



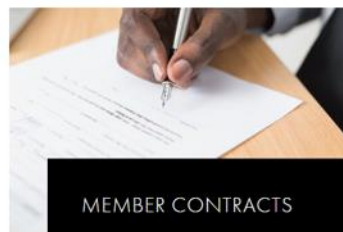
INDUSTRY-WIDE
RESOURCES



INSURANCE RELATED



KITCHEN MANAGEMENT



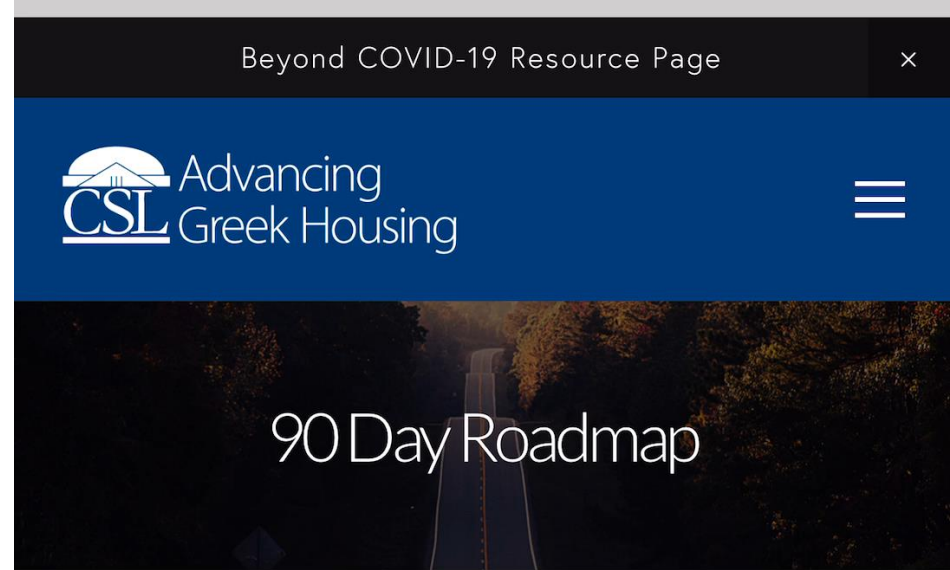
MEMBER CONTRACTS



GUIDELINES,
RECOMMENDATIONS, &
REQUIREMENTS



**Access industry-wide
resources at...
cslmanagement.com**



Upcoming Sessions

Predictably Unpredictable

- 6/25 – Responding to the University's Plans (Vols, NHC, FSA Track)
- 7/09 – Move-in Makeover (V, N, F Track)
- 7/23 – How Do You Socially Distance in a Chapter House? (V, N, F Track)
- HD track meets every Friday at noon
- Register at csladvance.com



Q and A



Stay in touch...



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THANK YOU!



